




P.O. Box 15284  
Wilmington, DE 19850

**Customer service information**

-  Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
-  [bankofamerica.com](https://www.bankofamerica.com)
-  Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

DARLING YEISEL LOPEZ  
4819 AGUALINDA BLVD  
CAPE CORAL, FL 33914-6761

 Please see the **Important Messages - Please Read** section of your statement for important details that could impact you.

## Your Adv Plus Banking

for July 27, 2024 to August 27, 2024

Account number: 8980 9439 7397

**DARLING YEISEL LOPEZ**

### Account summary

Beginning balance on July 27, 2024	\$7,950.77
Deposits and other additions	900.00
ATM and debit card subtractions	-7.99
Other subtractions	-1,500.00
Checks	-0.00
Service fees	-0.00
<b>Ending balance on August 27, 2024</b>	<b>\$7,342.78</b>

Better Money Habits®

## What are your financial goals?

Better Money Habits helps you make sense of your money and take charge of your financial life. You have the power to pursue your savings, credit and general money goals with education, tools — and confidence.

**Scan this code to get started today at [BetterMoneyHabits.com](https://www.BetterMoneyHabits.com)!**



When you use the QRC feature certain information is collected from your mobile device for business purposes.

SSM-08-23-0879.B | 5898098

## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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## Deposits and other additions

Date	Description	Amount
08/02/24	Zelle payment from JOSE QUIJADA Conf# pstmo30sx	93.00
08/02/24	Zelle payment from ELVIS OSWALDO DORLEMONT TORO Conf# v6zi1hgjn	57.00
08/21/24	Zelle payment from Ali Guerra Conf# OIP6MNLG3	250.00
08/26/24	Zelle payment from HECTOR MICHINAUX MACHADO Conf# a4yfpf100	400.00
08/26/24	Zelle payment from Moises Morales Conf# GILWOT4CN	100.00
<b>Total deposits and other additions</b>		<b>\$900.00</b>

## Withdrawals and other subtractions

### ATM and debit card subtractions

Date	Description	Amount
07/30/24	PURCHASE 0729 NETFLIX.COM 8445052993 CA	-7.99
<b>Total ATM and debit card subtractions</b>		<b>-\$7.99</b>

### Other subtractions

Date	Description	Amount
07/29/24	Zelle payment to Bp Business Advice corp Conf# kfhfd9beu	-1,500.00
<b>Total other subtractions</b>		<b>-\$1,500.00</b>

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### Security tips

#### Tips to help protect yourself from trending scams:

- Don't be pressured to act quickly—it could be an imposter trying to steal your money.
- If asked to transfer money unexpectedly, use caution—it could be a scam.
- Never grant remote access or download apps at the request of someone you don't know.

Learn more about trending scams.  
Scan the code or visit [bofa.com/HelpProtectYourself](https://bofa.com/HelpProtectYourself).



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## **Important Messages - Please Read**

We want to make sure you stay up-to-date on changes, reminders, and other important details that could impact you.

**Great news! Soon, you will be able to withdraw up to \$2,000 from any ATM.**

We are excited to let you know that in August 2024, we are increasing your daily ATM withdrawal limit to \$2,000 when you use your Bank of America debit or ATM card, making it more convenient to access cash at any ATM. Do not worry, if you have set up a personalized daily ATM limit, it will remain in place.

If you have any questions, please call the number on this statement. If you need a new or replacement debit or ATM card, you can order one through Online Banking or our Mobile app.

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## Your Adv Plus Banking

for August 28, 2024 to September 25, 2024

Account number: 8980 9439 7397

**DARLING YEISEL LOPEZ**

### Account summary

Beginning balance on August 28, 2024	\$7,342.78
Deposits and other additions	799,895.00
ATM and debit card subtractions	-7.99
Other subtractions	-0.00
Checks	-0.00
Service fees	-45.00
<b>Ending balance on September 25, 2024</b>	<b>\$807,184.79</b>

¿Estados de cuenta en español?  
¡Podemos hacerlos para usted!

Llame al **800.688.6086** o visite  
su centro financiero más cercano.

Se aplican exclusiones. No se encuentra disponible para cuentas  
Comerciales, Merrill, Private Bank y Pequeñas Empresas.

Statements in Spanish?  
We can do that for you!

Call **800.432.1000**, or visit  
your nearest financial center.

Exclusions apply. Not available for Commercial, Merrill,  
Private Bank and Small Business accounts.

SSM-01-24-0025.B | 6170664

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## Deposits and other additions

Date	Description	Amount
09/09/24	WIRE TYPE:WIRE IN DATE: 240909 TIME:1323 ET TRN:2024090900483782 SEQ:S0642533BCC601/523976 ORIG:PAN AMERICAN INTERNATIONA ID:1505260361 SND BK:CITIBANK, N.A. ID:0008 PMT DET:DARLING LOPE Z MEZADEATH CLAIM XL40006150US /INS/CITIPAP10PA	299,965.00
09/09/24	WIRE TYPE:WIRE IN DATE: 240909 TIME:1323 ET TRN:2024090900483733 SEQ:S0642533BCB801/523933 ORIG:PAN AMERICAN INTERNATIONA ID:1505260361 SND BK:CITIBANK, N.A. ID:0008 PMT DET:DARLING LOPE Z MEZADEATH CLAIM XL40006150NATHALIA TELEMAQUE LOP	249,965.00
09/10/24	WIRE TYPE:WIRE IN DATE: 240910 TIME:0452 ET TRN:2024091000127898 SEQ:S0642533D03001/110371 ORIG:PAN AMERICAN INTERNATIONA ID:1505260361 SND BK:CITIBANK, N.A. ID:0008 PMT DET:DARLING LOPE Z MEZADEATH CLAIM XL40006150VICTORIA TELEMAQUE LOP	249,965.00

**Total deposits and other additions** **\$799,895.00**

## Withdrawals and other subtractions

### ATM and debit card subtractions

Date	Description	Amount
08/29/24	PURCHASE 0829 NETFLIX.COM 8445052993 CA	-7.99

**Total ATM and debit card subtractions** **-\$7.99**

## Service fees

Date	Transaction description	Amount
09/09/24	Wire Transfer Fee	-15.00
09/09/24	Wire Transfer Fee	-15.00
09/10/24	Wire Transfer Fee	-15.00

**Total service fees** **-\$45.00**

Note your Ending Balance already reflects the subtraction of Service Fees.

**Picture your perfect someday.  
Merrill can help you get there.**



**A Merrill advisor will get to know your needs and help you determine which investing solutions may be right for you. Schedule an appointment at [merrilledge.com/perfectsomeday](https://merrilledge.com/perfectsomeday).**

**Investing in securities involves risk, and there is always potential of losing money when you invest in securities.**

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**Investment products: Are Not FDIC Insured | Are Not Bank Guaranteed | May Lose Value**

SSM-04-24-0468B | 6562022

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## **Important Messages - Please Read**

We want to make sure you stay up-to-date on changes, reminders, and other important details that could impact you.

**Great news! You can now withdraw up to \$2,000 from any of our ATMs.**

We are excited to let you know that we have increased your daily ATM withdrawal limit to \$2,000 when you use your Bank of America debit or ATM card, making it more convenient to access cash at any ATM. Do not worry, if you have set up a personalized daily ATM limit, it will remain in place.

If you have any questions, please call the number on this statement. If you need a new or replacement debit or ATM card, you can order one through Online Banking or our Mobile app.




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CAPE CORAL, FL 33914-6761

## Your Adv Plus Banking

for September 26, 2024 to October 28, 2024

Account number: 8980 9439 7397

**DARLING YEISEL LOPEZ**

### Account summary

Beginning balance on September 26, 2024	\$807,184.79
Deposits and other additions	9,530.00
ATM and debit card subtractions	-7.99
Other subtractions	-0.00
Checks	-0.00
Service fees	-0.00
<b>Ending balance on October 28, 2024</b>	<b>\$816,706.80</b>

How are we doing? Your opinion is important to us.

You are invited to join the Bank of America® Advisory Panel and share what you think we are doing right—and what we need to do better.

**Enter code CADD at [bankofamerica.com/AdvisoryPanel](https://bankofamerica.com/AdvisoryPanel) to learn more and join.**

When you use the QRC feature, certain information is collected from your mobile device for business purposes. Inclusion on the Advisory Panel is subject to qualifications.



SSM-07-24-0067.B | 6864134

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## Deposits and other additions

Date	Description	Amount
09/30/24	Zelle payment from LUIS JOSE MERCHAN MONTANO Conf# 07B81KEYR	530.00
10/03/24	Zelle payment from CARLOS MORENO RODRIGUEZ for "pago"; Conf# 99aorxfz	1,990.00
10/03/24	Zelle payment from CARLOS MORENO RODRIGUEZ for "pago"; Conf# 99aorxpk	10.00
10/04/24	Zelle payment from CARLOS MORENO RODRIGUEZ for "pago"; Conf# 99aotvgfl	2,000.00
10/24/24	Zelle payment from CARLOS MORENO RODRIGUEZ for "pago"; Conf# 99apxhsjv	2,000.00
10/25/24	Zelle payment from CARLOS MORENO RODRIGUEZ for "pago"; Conf# 99aq1095z	1,900.00
10/28/24	Zelle payment from CARLOS MORENO RODRIGUEZ for "pago"; Conf# 99aq20lh6	1,100.00

**Total deposits and other additions** **\$9,530.00**

## Withdrawals and other subtractions

### ATM and debit card subtractions

Date	Description	Amount
10/28/24	PURCHASE 1026 NETFLIX.COM 8445052993 CA	-7.99

**Total ATM and debit card subtractions** **-\$7.99**

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## Account security you can see

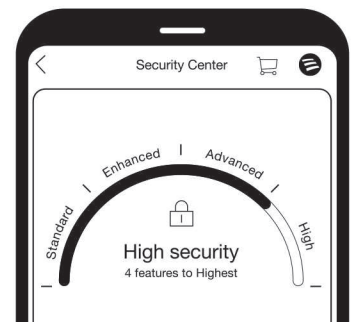
Check your security meter level and watch it rise as you take action to help protect against fraud. See it in the Mobile Banking app and Online Banking.

To learn more, visit [bofa.com/SecurityCenter](https://bofa.com/SecurityCenter) or **scan this code**.



When you use the QRC feature, certain information is collected from your mobile device for business purposes. Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply.

SSM-11-23-0458.C | 6115469



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# You may already qualify for the Preferred Rewards program

With Preferred Rewards, as your relationship grows with Bank of America®, so do your rewards. Qualifying members of the program enjoy real benefits that are designed to help you save, spend and borrow with Bank of America, and invest with Merrill®. Because helping you do more is our way of saying thank you.

**Taking advantage of your benefits is easy. All you need to be eligible to enroll as a Preferred Rewards member is:**

- An active, eligible Bank of America® checking account and
- A three-month combined average daily balance of \$20,000 or more in your Bank of America® deposit and/or Merrill® investment accounts.
- Private Bank clients who have a qualifying Bank of America personal checking account are eligible for at least the Diamond tier regardless of balances. Please see the Personal Schedule of Fees available at [bankofamerica.com/fees](http://bankofamerica.com/fees) for details on qualifying balances.

There is no fee to join or participate. Once you enroll, you will start receiving program member benefits within 30 days.

To learn more and enroll, go to [bankofamerica.com/MyRewards](http://bankofamerica.com/MyRewards) or speak to your advisor.

Investment products are provided by MLPF&S and:

<b>Are Not FDIC Insured</b>	<b>Are Not Bank Guaranteed</b>	<b>May Lose Value</b>
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# There is no fee to join or participate in Preferred Rewards.

**Learn more and see if you qualify.**

Visit [bankofamerica.com/MyRewards](https://bankofamerica.com/MyRewards) or speak to your advisor.

Preferred Rewards Program Eligibility. You can enroll, and maintain your membership, in the Bank of America Preferred Rewards® program if you have an active, eligible personal checking account with Bank of America® and maintain the balance required for one of the balance tiers. The balance tiers are \$20,000 for the Gold tier, \$50,000 for the Platinum tier, \$100,000 for the Platinum Honors tier, \$1,000,000 for the Diamond tier and \$10,000,000 for the Diamond Honors tier. Balances include your combined, qualifying Bank of America deposit accounts (such as checking, savings, certificate of deposit) and/or your Merrill investment accounts (such as Cash Management Accounts, 529 Plans). You can satisfy the combined balance requirement for enrollment with either.

1. a three-month combined average daily balance in your qualifying deposit and investment accounts, or
2. a current combined balance, provided that you enroll at the time you open your first eligible personal checking account and satisfy the balance requirement at the end of at least one day within 30 days of opening that account.

Refer to your Personal Schedule of Fees for details on accounts that qualify toward the combined balance calculation and receive program benefits, available at [bankofamerica.com/fees](https://bankofamerica.com/fees). Eligibility to enroll is generally available three or more business days after the end of the calendar month in which you satisfy the requirements. Benefits become effective within 30 days of your enrollment, or for new accounts within 30 days of account opening, unless we indicate otherwise. Bank of America Private Bank clients qualify to enroll in the Diamond tier regardless of balance, and may qualify for the Diamond Honors tier based on their qualifying Bank of America, Merrill and Private Bank balances. Certain benefits are also available without enrolling in Preferred Rewards if you satisfy balance and other requirements. For details on Bank of America employee qualification requirements, please call Employee Financial Services or refer to the Bank of America intranet site. Employees of companies participating in the Bank of America Employee Banking and Investing Program may be eligible to participate on customized terms. Refer to [go.bofa.com/cebi-faq](https://go.bofa.com/cebi-faq) for details.

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