

Mr Alastair Lock
11
Rosemount Crescent
Glenrothes
Fife
KY6 2QQ

Your account number: A-3C030E62

Bill reference: 279774266

Date: 24 December 2025

Your energy account.



11, Rosemount Crescent, Glenrothes, Fife, KY6 2QQ

5 Dec 2025 - 23 Dec 2025

On 5 Dec 2025 your previous balance was £753.46 CR

We have charged you (VAT is included)

Electricity	3 Dec 2025 - 22 Dec 2025	£70.18 DR
Gas	3 Dec 2025 - 22 Dec 2025	£115.57 DR

On 23 Dec 2025 your new balance was £567.71 CR

Good news - you pay by monthly Direct Debit (DD) so you're getting cheaper prices than if you pay when you receive your bill, and your payments are up to date. We regularly review how much you're paying to make sure it's the right amount and will let you know if it needs to change.

Remember, if you cancel your DD your prices will increase.

Your estimated cost for the year.

£1,874.41 a year for electricity

£1,543.34 a year for gas

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual bills will vary depending on your usage and tariff selection. More information about your current tariff is over the page.

Could you save money and pay less?

Remember - it might be worth thinking about switching your tariff or supplier.

For your **electricity** (on meter point 1800024333509)

Good news, you're already on our cheapest tariff. We'll let you know if this changes.

For your **gas** (on meter point 1137919206)

Our **cheapest similar tariff** and our **cheapest overall tariff** is **Next Fixed 18m v26** - you could save **£112.88** a year by switching to this.

Paying by Direct Debit is cheaper than if you pay when you get your bill. For our cheapest tariffs you may need to change your meter type, the way you pay or when you use your energy. Tariffs may be withdrawn at any time.

Your charges in detail.

⚡ Electricity	Supply number	S	01	0393	100
			1800024333509		

Supply address:

11, Rosemount Crescent, Glenrothes, Fife, KY6 2QQ

Next Secure Fixed 12m v58 (3rd December 2025 - 22nd December 2025)

Electricity charges for meter 25J0348259		
3 Dec 2025	0.0 Data collector reading	
23 Dec 2025	250.3 Smart meter reading	
Electricity used	250.3 kWh @ 22.405p/kWh	£56.07
Standing charge	20 days @ 53.857p/day	£10.77
Subtotal of charges before VAT		£66.84
VAT @ 5%		£3.34
Total electricity charges		£70.18

💧 Gas Meter point reference 1137919206

Supply address:

11, Rosemount Crescent, Glenrothes, Fife, KY6 2QQ

Next Secure Fixed 12m v58 (3rd December 2025 - 22nd December 2025)

Gas charges for meter E6S16525662562		
3 Dec 2025	0.0 Smart meter reading	
23 Dec 2025	172.3 Smart meter reading	
Consumption	172.3 Units (m ³)	
Energy used*	1943.6 kWh @ 5.328p/kWh	£103.55
Standing charge	20 days @ 32.613p/day	£6.52
Subtotal of charges before VAT		£110.07
VAT @ 5%		£5.50
Total gas charges		£115.57

Your electricity tariff.

Prices don't include VAT unless stated.

⚡ Electricity

Tariff name	Next Secure Fixed 12m v58
Product type	Fixed
Payment method	Direct Debit
Unit rate	22.405p/kWh
Standing charge	53.857p/day (£196.58/year)
Price guaranteed until	1 November 2026
Early exit fee	£50.00
Estimated annual usage	7090.3 kWh



Your gas tariff.

Prices don't include VAT unless stated.

💧 Gas

Tariff name	Next Secure Fixed 12m v58
Product type	Fixed
Payment method	Direct Debit
Unit rate	5.328p/kWh
Standing charge	32.613p/day (£119.04/year)
Price guaranteed until	1 November 2026
Early exit fee	£50.00
Estimated annual usage*	25353 kWh

* Your energy usage is calculated from your gas consumption using a standard industry formula:

Unit consumed (cubic metres)
× Volume correction (for temperature & pressure)
× Calorific value (energy in each m³ of gas)
÷ 3.6 (convert from joules)

For you:

$172.3 \times 1.02264 \times 39.7^{\dagger} \div 3.6 = 1943.6$





[†]Average calorific value shown to one decimal place





Total export credits	£0.00
Total charges before VAT	£176.91
Total VAT	£8.84
Total charges for bill	£185.75

We're here for you.

We welcome any questions and feedback, and are here to help you any way we can. Get in touch however suits you best:

-  **Email:** hi@eonnext.com
-  **Community:** community.eonnext.com
-  **Phone:** 0808 501 5200
Speech or hearing impaired customers can put 18001 in front of our phone number to use Relay UK at no extra cost.
-  **Post:** Trinity House, 2 Burton Street, Nottingham NG1 4BX




How much energy did you use?

-  Your average electricity usage during this bill period was **12.51kWh/day**.
-  Your average gas usage during this bill period was **97.18kWh/day**.

Looking for energy saving tips? Head over to eonnext.com/energyefficiency to see the tried-and-trusted tips that work for us.

What to do in an emergency.

If you're experiencing a power cut:

-  If your meter is sparking or on fire: **999**
-  For help and advice visit: **powercut105.com**
-  Help or advice from your local network operator: **105**

If you smell gas or suspect a leak:

-  National Gas Emergency Line: **0800 111 999**

Visit eonnext.com/emergencies for more info on what to do in an emergency.

Fuel mix.

This shows the fuel sources of the electricity we supply for both our domestic and business customers (we've also included the UK national average for comparison).

Visit eonnext.com/fuel-mix for more information.

1/4/24 - 31/3/25	Coal	Gas	Nuclear	Renewable	Other	Total
E.ON Next %	10.2	51.5	2.7	31.3	4.3	100
UK national average %	5.9	33.3	16.2	42.1	2.5	100

Need energy help or advice?

We've got lots of payment support and advice at eonnext.com/paymenthelp or call **0808 501 5200** and we'll do all we can to help.

Get independent energy help.

If you're struggling to pay for your energy or need help with an energy problem contact Citizens Advice at citizensadvice.org.uk/energy or call 0808 223 1133 (calls are free) - for Relay UK call 18001 then 0808 223 1133 or 0808 223 1144 for Welsh speaking support. If you live in Scotland visit Advice Direct Scotland at energyadvice.scot, call 0808 196 8660 (calls are free) or for BSL head to contactscotland-bsl.org.

Citizens Advice and Advice Direct Scotland are the official sources of free and independent energy advice - they can refer you directly to the Extra Help Unit service if you need help with an energy complaint.

Extra help for those who need it.

If someone in your home needs extra support because of a disability or long-term illness, or if there are people of pensionable age or children in your household - please let us know and we'll see what we can do to help.

You can sign up, update your current info or find out more about our Priority Services Register at eonnext.com/psr. Or get in touch and we'll sort this for you.

If you're not happy, we're not happy.

Why? Because giving you the very best service we can is important to us. If something's not quite right, please tell us using the contact details opposite so we can fix it for you.

On the rare occasion we can't find a solution that works, we'll send you our final offer of resolution, which you can take to the Energy Ombudsman. You can get in touch with them at energyombudsman.org, by phone on 0330 440 1624, or by post at Energy Ombudsman, PO Box 966, Warrington, WA4 9DF.

Visit eonnext.com/unhappy for our complaints handling procedure or get in touch.